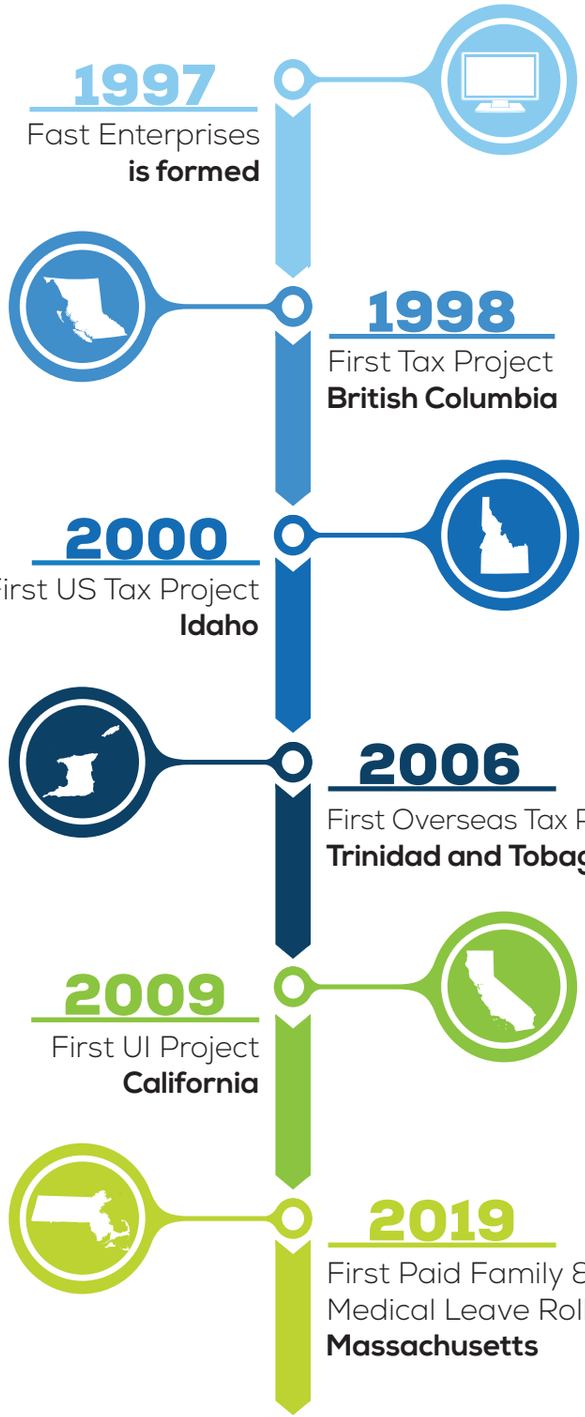
The FAST TIMELINE



1997
Fast Enterprises **is formed**

1998
First Tax Project
British Columbia

2000
First US Tax Project
Idaho

2006
First Overseas Tax Project
Trinidad and Tobago

2009
First UI Project
California

2019
First Paid Family & Medical Leave Rollout
Massachusetts

FAST ENTERPRISES

Contact Us to Learn More

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FASTUI®

FAST Solutions

Unemployment Insurance Software

The FastUI Solution

Fast Enterprises (FAST) develops and delivers software used by agencies to manage a variety of government programs, including unemployment insurance (UI). Our commercial off-the-shelf (COTS) FastUI software provides agencies with complete functionality for UI administration. It can be implemented for either UI tax or UI benefits programs, or as a fully integrated solution.

FastUI provides out-of-the-box capabilities for calculating and collecting UI employer contributions, paying benefits, handling appeals, and managing virtually all other aspects of UI programs. Rather than assuming the risk of developing custom solutions or dealing with the complexities of integrating a mixture of autonomous applications, agencies can focus on configuring FastUI to meet their unique regulations and policies for UI tax and benefits administration.

As an integrated solution for the administration of UI tax and benefits programs, FastUI manages an extensive list of UI program processes and business functions, including:

- Claims applications and processing
- Monetary and non-monetary determinations
- Claims adjudication
- Weekly claims
- Benefit payments
- Tax and benefit appeals management
- Employer tax ratings
- Reimbursable employer accounts
- Benefit overpayment detection and investigation
- Delinquent tax and benefit overpayment collections
- Online customer e-Services for claimants, employers, and third-party administrators
- Federal tax and benefit reporting
- Fraud identification and mitigation
- Federal interfaces

Production-Proven Performance

As illustrated below, FastUI is in production for the California, Michigan, Montana, Washington and Illinois employment agencies.

Agency	Tax	Benefits	Implementation Project Schedule
California Employment Development Department	✓		UI Tax Sept 2009 - Jan 2011
Michigan Unemployment Insurance Agency	✓	✓	UI Tax Aug 2011 - Aug 2012 UI Benefits Sept 2012 - Sept 2013
Montana Department of Labor & Industry	✓		UI Tax Feb 2013 - Feb 2014
Washington Employment Security Department		✓	UI Benefits May 2015 - Jan 2017
Illinois Department of Employment Security	✓		UI Tax July 2016 - Sept 2017
Massachusetts Department of Revenue	✓		Paid Family and Medical Leave Tax Jan 2019 - June 2019

Total Integration of UI Administration

A comprehensive suite of fully integrated FastUI modules and subsystems provide agencies with robust capabilities for managing business functions and processes, including:

UI Tax

- Employer Registration
- Wage/Tax Processing
- Tax Rate Calculation
- Audit

UI Benefits

- Claims intake
- Continued Claims/ Certifications
- BAM, BTQ, and ICON reporting and interfaces
- Benefit Charging
- Adjudication and Determinations

Common Functions

- e-Services
- Correspondence
- Appointments
- Reporting
- Data Warehouse
- Accounting
- Collections
- Help System
- System Security
- Appeals
- Customer Relationship Management
- Payments/Refunds
- Billing
- Fraud & Identity Verification
- Business Rules and Workflow

Dependable Implementation

FAST's COTS software solutions are based on a core software architecture that has been tailored to administer hundreds of government programs through configuration rather than custom programming. This flexible architecture, coupled with our unique and iterative implementation methodology and experienced teams of consultants, has resulted in an excellent track record of successful project delivery.

We have successfully delivered our COTS software solutions to governments around the world, and our software is in production for agencies that serve over half the population of the United States and Canada. Since our software first entered production in 1999, every FAST software implementation project has been delivered within the proposed budget.