



Fast Enterprises' Child Support Engagement software, FastCSE, is the first fully integrated, commercial off-the-shelf (COTS) solution designed to provide all functions necessary for modern child support administration.

As true COTS software, FastCSE is configured—rather than custom programmed—to meet unique agency requirements. Our experienced teams install the out-of-the-box FastCSE within the first two weeks of an implementation project, giving agency personnel the ability to interact with and begin to learn the software at the very initial stages of the project. This allows the project team to focus on the configuration necessary for your agency's business processes and needs, and deliver it to production on time and on budget, every time.

Unlike rehosted, refactored, or replatformed systems that upgrade system technology but do not upgrade functionality, FastCSE upgrades both. FastCSE is built upon a modern platform that meets today's business requirements and is designed to evolve with federal and state mandates, policies, and procedures in a timely manner. One fixed price for a complete child support administration system that meets federal certifications with no hidden costs and no change orders—that is the FAST promise.

FastCSE consists of integrated modules that are configured to meet the unique requirements of child support agencies. FastCSE supports all the functions a modern child support agency needs, including but not limited to:

CASE INITIATION

- ▶ Application processing from all sources (online, paper, intergovernmental)
- ▶ Electronic document creation, management, and storage for incoming and outgoing correspondence

LOCATE

- ▶ Integrated Locate sources, including agency data, third-party data, and FAST Data Services
- ▶ Automation of Locate activities

ESTABLISHMENT

- ▶ Automated order establishment, including creation, modifications, and calculations
- ▶ Appointment scheduling and management

CASE MANAGEMENT

- ▶ Integrated Task Management suite and automated work routing and workflow
- ▶ Participant data management (demographics, employment histories, etc.)

FINANCIALS

- ▶ Automated obligations, distributions, disbursements, adjustments, and agency accounting
- ▶ Automated recoupment strategies

ENFORCEMENT

- ▶ Automated Collections suite, including income withholding, payment plans, online payments, and more
- ▶ Automated Enforcement activities

FEDERAL REPORTING

- ▶ Business Intelligence suite offering full reporting capabilities
- ▶ All federal reports integrated out of the box

SUPPORTING FUNCTIONS

- ▶ Mobile-friendly online portal for customers and employers
- ▶ Integrated Business Analytics to drive automation and decision-making